Communications for Policy Advocacy: Skills Enhancement Training for National Committees

Objectives

- Adopt behavior and social change communications as a framework for communication advocacy messages;
- Gain insights and industry knowledge on branding campaigns and developing strategic messages for digital audiences;
- Learn about various technical and creative avenues in quad-media media engagements and digital campaigning; and
- Develop/enhance skills in writing press releases for maximum impact.



Topic/Activity

- Communicating with Policymakers: Creating Pathways for Policy Change
- Creating and taking control of the narrative: Branding and strategic messaging in digital campaigns
- Creative avenues in digital campaigning:

With full consideration on our duty to protect civil society, informants, journalists, in engaging with media and information gathering

https://www.ohchr.org/EN/Issues/CivicSpace/Pages/ProtectingCivicSpace.aspx

On June 28 and July 8, 2021, the Asia Forum of Parliamentarians on Population and Development (AFPPD) organized a capacity building for the members of National Committee (NatCom) Secretariats from Asia and the Pacific, which were aimed to:

Behavioral and social change communications and its digital and visual counterparts, as well as written materials engaging the media, are crucial components of advocacy and campaign activities. Digital content containing images averages 94% more total views than those without. Human beings also process visuals 60,000 times faster than text. People tend to remember how they felt about an issue, rather than the data or information that was shared with them; and more often than not, emotions are driven by visual strategies implemented through various social media or visual platforms. Two of the most powerful emotions that can ignite action--hope and anger--are harnessed by a lot of digital practitioners today for social good.¹

The COVID-19 pandemic has pushed organizations to shift their activities online, and this has prompted advocates to explore creative digital avenues in engaging various audiences, such as e-mail campaigns, online talk shows, webinars, and online rallies or social mobilizations. As digital campaigning becomes the norm, advocates need to learn how to cope with the changing times while also ensuring that digital platforms are safe, inclusive, and created in the best interests of stakeholders

Ms. Nenita Dalde (Philippines NatCom Secretariat) facilitated the workshop.

Opening Remarks

Prof. Kiyoko Ikegami (AFPPD Interim Executive Director) warmly welcomed the participants and reminded that the capacity building activity is the AFPPD secretariat's response to one of the gaps identified by NatComs in the Needs Assessment conducted in March 2021. She also acknowledged the importance of keeping up with technology in the age of globalization especially for policy advocacy work.

Communicating with parliamentarians: creating pathways for policy change

Session objectives

- 1. Learn the different concepts and approaches in communicating policy issues and the importance of crafting advocacy message;
- 2. Increase their knowledge of the tools to effectively deliver advocacy message to different types of audiences, especially policymakers; and
- 3. Familiarize themselves with the different techniques in developing and delivering advocacy messages.

Mr. Romeo Dongeto (Executive Director, PLCPD) discussed the techniques in communicating policy issues with parliamentarians as primary target audience. Advocates would want to convince parliamentarians to support an advocacy issue and to volunteer to do more. It is thus important to know the parliamentarians' personal inclinations and tendencies, party affiliations, and other proclivities, before communicating with them. It is very critical to see the issues from their perspective. These parliamentarians often view an issue depending on how it will be received by their constituents and their party/committee membership stance.

¹ Digital SMARTS: A Guide for Nonprofits, 2019

An advocacy message is defined as a statement tailored for a target audience which defines the issue, states the solution, and describes the action needed in order to influence the course of action of the audience. Content, language, medium, channel, and the time and place are considered in crafting advocacy messages. Mr. Dongeto discussed an example using the advocacy for prohibiting child marriage in the Philippines. He highlighted the importance of choosing a messenger to deliver the message. He shared that the SEE approach is a quick and simple way to communicate with parliamentarians when pressed for time.



Key Parts of an Advocacy Message

- 1. What is the issue or problem?
- 2. How big is the issue or how serious is the problem?
- What is the adverse effect of the problem on a particular group of people?
- 4. What can parliamentarians do to solve the problem?

Key Parts of an Advocacy Message

1. What is the issue or problem?

Child marriage is a human rights issue that disproportionately affects women and girls in the Philippines.

Key Parts of an Advocacy Message

2. How big is the issue or how serious is the problem?

The Philippines is ranked 10th in the world in terms of absolute number of child brides. Data from the 2017 National Demographic and Health Survey (NDHS) reveal that one out of six Filipina girls are married before they turn 18.

Key Parts of an Advocacy Message

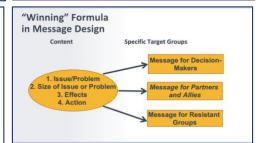
3. What is the adverse effect of the problem?

A girl faces immediate and lifelong consequences when is she is forced to marry as a child, including dropping out of school, early pregnancy, physical and sexual abuse and higher risk of perpetuating intergenerational poverty.

Key Parts of an Advocacy Message

4. What can parliamentarians do to address the issue?

Protect children from early and forced marriage. Pass the law that will prohibit child marriage in the Philipines.



Formats Policy memo Poster Audio-visual presentations Petitions Infographics Short films Policy brief Person to person approach Infographics Webinars and online talkshows



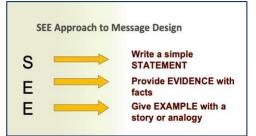
The messenger is

Messenger Who will deliver your

message?

Is the messenger credible to your target audience?

Is the messenger able to clearly communicate the message?



One-Minute Message

Statemen

Violence, abuse and exploitation against children is one of the pressing child rights issues in the Philippines.

Evidence

According to the 2015 National Base Study on Violence Against Children, about 1/4th of the cyber violence suffered by these children involve sexual and explicit exchange

Example

The UN Committee on the Rights of the Child, in its General Comment No. 13, recognized that children as users of Information and Communications Technology (ICT) are exposed to harmful contents, vulnerable interactions with bullies and harassers and such can negatively affect their development.

Source: Policy Paper, Online Sexual Abuse and Exploitation of Children in the Philippines Produced by the Ateneo Human Rights Center, UNICEF and PLCPD

Message Development Worksheet		
Target audience		
Action you want the audience to take		
Message content		
Format/s		
Messenger/s		
Time and place of delivery		

Communications for Policy Advocacy

Session objectives

- 1. Learn how child rights advocates are branding communications and advocacy campaigns;
- 2. Recognize the different strategies used in digital campaigning; and
- 3. Identify challenges and solutions in digital campaigning.

Mr. Richard Dy (Child Rights Network Communications Consultant) presented different strategies used in digital campaigning and the accompanying challenges and solutions. The basic standards include simplifying the message, creating solid visual iconography, choosing evocative colors, identifying key stakeholders and addressing their sentiments through key messages, addressing disinformation among the populist public, and consciously including marginalized sectors. Mr. Dy used examples from CRN's communications campaign on ending child marriage in the Philippines.

He then discussed the key strategies in policy advocacy communications. These include ensuring the timeliness and relevance of the message in the news cycle, engaging the public through media strategies and online petitions, protecting informants and assessing risks, engaging with celebrity advocates and influencers, conducting public mobilizations among broad coalitions, creating a pool of relatable spokespersons, and occupying media spaces to engage potential allies.

Child Rights Network, a legislative advocacy group in the Philippines, is the coalition behind campaigns to stop the lowering of the minimum age of criminal responsibility in the Philippines, raise the age of sexual consent, and end child marriage.

Here's what Child Rights Network has learned about these campaigns.

Communications for Policy Advocacy

Speaker: Richard Dy, Communications Consultant

Lesson 1: Creating and taking control of the narrative: Branding and strategic messaging in digital campaigns







4. Identify key stakeholders and address their sentiments by crafting easy-to-digest key messages.

Who are your key stakeholders? Who can say yes or no to your initiative?

What would make them listen?



What you want to say:

Child marriage is a girls' rights violation.

What they can hear:

Child marriage has grave health impacts on girls.











5. Protect informants and assess risks, and re-strategize accordingly.

Assess if impact and protection are balanced.

Consider the views and opinions of stakeholders.

Ensure child protection in public mobilizations and digital activities.



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Panelo says Catriona Gray may be 'misinformed' about bill on criminal liability age

FEB 21, 2010 1:05 PM PRT PIA RANADA



Presidential Spokesperson Salvador Panelo says Miss Universe Catriona Gray should not be swayed by administration critics who appose lowering the age of criminal responsibility Child Rights Network: Catriona Gray speaks more sense than Panelo on criminal liability age

PER 23, 2015 11:43 AM PHT

RAPPLER.COM

The beauty queen earlier said the country should instead address the reasons uply children commit crimes



Inclusive campaigns address the possibility of alienating specific sectors.







Summary and conclusion

Creativity and strategic communications pay off.

Organizations and coalitions must learn how to support workers in the creative industry. The model of the Child Rights Network can be an example of how advocates can integrate communications and advocacy in their programs to achieve legislative solutions.

Lesson 2: Creating avenues in digital campaigning (with full consideration of our duties and responsibilities to protect civil society informants and journalists or media workers)

Identifying strategies is a crucial component of communications and advocacy campaigns. Child Rights Network has utilized various platforms to reach out to decision-makers and create necessary public pressure to demand change or protection for certain sectors.

Here are the digital and media strategies to keep in mind.

Release timely public statements.
 Set up a mechanism to achieve relevance and timeliness.

Know the behavior and schedule of your local media.

What types of stories do they write or tell about?

When do you need to publish your public statements?

To whom do engage with to ensure potential media hits?

When can we have the most impact?





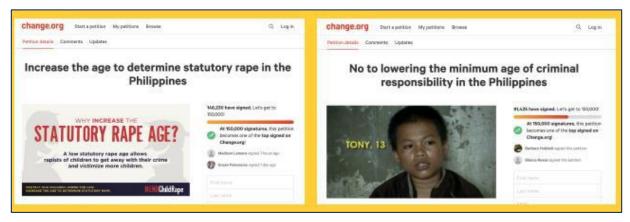
"CRN's long-term investment in promoting the hashtag #ChildrenNotCriminals paid off for them as they mobilized public outrage around the legislation to be channeled in strategic and actionable ways."

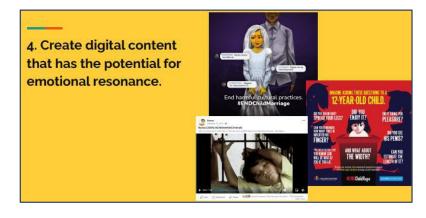
Human Rights in Survival Mode Report by Jonathan Corpus Ong, Jeremy Tintiangko & Rossine Fallorina (Published by Harvard Kennedy School)

Engage the public through social media strategies and online petitions.







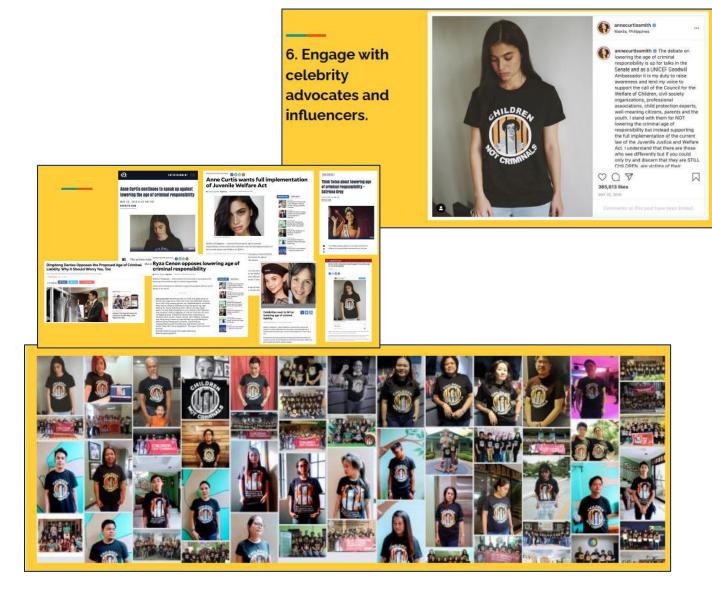


5. Protect informants and assess risks, and re-strategize accordingly.

Assess if impact and protection are balanced.

Consider the views and opinions of stakeholders.

Ensure child protection in public mobilizations and digital activities.



7. Conduct public mobilizations. Form broad coalitions.



8. Create a pool of spokespersons and build their capacity for effectiveness.







Occupy media spaces and identify and engage potential allies in the media.





Summary and conclusion

Each plan or strategy has a specific purpose and advantage. Social media strategies create a groundswell of support among the digitally active population, such as children and young people. Engagement with the print and broadcast media helps shape the newsroom agenda and creates an avenue to communicate or leave an impression with decision-makers.

Questions, comments and reactions

June 28		July 8	
Participants	Team	Participants	Team
Mr. Josua N from Fiji	This was affirmed	Hon. Adiba, the	-
Parliament Secretariat	by the training	representative from	
commented, "Important to	team.	Bangladesh, shared	
consider the prevailing		about their country's	
communication norms. In		adaptation of	
the Asia-Pacific region there		technology among their	
is a broad range of		citizens and this IT	
communication modes. You		services resulted in the	
have very verbal or oral-		improvement in various	
centered societies where		social services. The	
face-to-face communication		government aims to	
prevails and then you have		digitalize its services by	
more modern forms such as		2025.	
the use of digital, online or			
virtual communications is			
becoming widely accepted."			
APDA Executive Director,		Prof. Ikegami asked	
Dr. Osamu Kusumoto		how we can best	
shared that "I think,		evaluate the effectivity	
Parliamentarians are		of the message.	
elected by the people and		<u> </u>	
are excellent people in many			
ways. In order to gain the			
support of the			
Parliamentarians, it is			
necessary for them to			
correctly understand why			
this kind of activity is			
necessary. In order to do so,			
it is necessary not to			
indicate a certain direction			
as a movement from the			
beginning, but to clarify the			
nature of the problem,			
including the opposing			
opinions, and after			
understanding the problem,			
to show the necessity of the			
movement logically and			
scientifically."			
M M 1 2		14 7	
Mr. Manmohan Sharma	Mr. Dongeto agreed	Mr. Dongeto shared	
noted the need for	that advocacy itself	about PLCPD's	

implementation after the advocacy is passed.	is not the complete endeavor.	experience in campaigning for the RH Law. PLCPD consulted with civil society organizations, communication professionals, and with champion legislators. Next was pre-testing the message and assessing how it was received by the target audience. Getting feedback quickly is also important. Lastly is the comprehensive evaluation of the advocacy and communications strategy involving a professional research group.	
Mr. Kusumoto said we should also consider discussing how to manage the parliamentarians and their opposing views in future workshops.	Ms. Dalde said that advocates must appreciate the position of parliamentarians' perspectives as well, and to also respect how they may oppose a certain issue because of their political interests and political parties.	Mr. Dy asked the participants about the communications infrastructure in their organizations and whether these structures are in positions of influence.	Mr. Manmohan shared that the parliament in India are often not emotionally responsive to issues and messages.
Ms. Angie Ramirez said we should also mobilize key affected populations in the advocacy and legislative process. They are the perfect messenger for the message because they have lived experiences.		5 of 21	Ms. Dalde suggested a meeting be held with the executive directors of the national committee secretariat and members of the parliament to discuss various contexts and designs in developing advocacy messages.

Ms. Luisa Galicia asked about how to deal with parliamentarians who are actively disproving evidence-based messages.	Mr. Dongeto said that advocates must not ever antagonize or debate with legislators. Just deliver the message with supporting evidence and if the MP is persistent, promise to return to their questions.	Mr. Dy said that emotional messages or making use of <i>pathos</i> in the Philippines are effective. But in other countries, employing the <i>logos</i> may be a better strategy for messages.	
The representative from Maldives shared that Islam does not force child marriage in Maldives. It is important to conduct religious awareness programs for this reason. The constitution in Maldives do not allow children below 18 years old to get married.		Mr. Manmohan shared that we must let the affected population speak and tell their stories.	
Ms. Ramirez said that some indigenous peoples in the Philippines also practice child marriage. Islam itself does not force child marriage but rather the culture perpetuates the practice.			
	Ms. Dalde emphasized the need to fact-check the data being presented to the media and the public. This is a way of protecting the image of the organization and the recipients of the communication materials.		

Ms. Gly Gotiangco asked if social media has rendered in-person advocacy campaigning ineffective in light of the pandemic.	Mr. Dy answered that P2P interactions are still valuable but just transferred to online platforms like Zoom meetings, etc. Committee hearings held online are also a channel to directly communicate with legislators.	
Prof. Ikegami asked about the best practices on minimizing and dealing with risks from a campaign message.	Mr. Dy said that detouring key messages and reassessing messages. He shared an example about reframing "raising the age of sexual consent" into "protecting children from statutory rape" because of the conservative Catholic society in the Philippines.	
Ms. Yoko Kagawa shared about the Black Lives Matter campaign in the US and how the movement influenced the 2020 presidential elections.		
The representative from Cambodia shared that they still have child marriage in their community. They asked about developing an effective media advocacy to address such issues.	Mr. Dy said that the first step is a stakeholder analysis and how various groups may respond to the issue. We do not blame the community but point to the environmental causes which push	

	these families to the extreme. He cited behavioral change communication and local mobilizations as starting points for developing a media advocacy strategy.	
Ms. Garcia asked about how advocates can respond when opposing parties twist the narrative.	Mr. Dy said that it is important to prepare for these counterarguments before releasing our message. Proper planning for the advocacy is necessary. We can also talk to these parties if they lack information about the topic or are simply misinformed.	
	Mr. Dongeto said that an early narrative released to Congress about ending child marriage is from the key affected population, a testimony from a woman who was forced into child marriage.	

Participant List

June 28 Media Seminar

	Country	Parliamentarians	Secretariats
1			Mr. Darapy Sokhan, Cambodian Association of Parliamentarians for Population and Development
2	Cambodia		Ms. Chanlinda Mith, Cambodian Association for parliamentarians on population and development
3			Mr. YOUN Tithkakada, Cambodian association of Parliamentarians on Population and Development (CAPPD)
4	Fiji	Hon. Josua Namoce, MP	
5	India		Mr. Manmohan Sharma, Indian Association of Parliamentarians on Population and Development
6	Indonesia		Mr. Sam Samidjo, IFPPD
7	Indonesia		Mr. Umar Zulkarnain Aziz, IFPPD
8			Ms. Zuyyina Badhree ,Maldives Parliamentary Group on Population and Development
9			Ms. Umaira Ahmed saeed, People's Majlis (Parliament of Maldives)
10	-		Ms. Aishath Eaman, People's Majlis of the Maldives
11	Maldives		Mr. Ahmed Maan Asad, Maldives Parliamentary Group on Population and Development
12			Ms. Mariyam Waheed, Maldives Parliamentary Group on Population and Development
13			Mr. Ahmed Munsif Adil, Maldives Parliamentary Group on Population and Development
14			Ms. Gillian Lauren Garcia, Philippine Legislators' Committee on Population and Development (PLCPD)
15	- Philippines		Mr. Cezario P. Magpayo, PLCPD
16	1		Ms. Luisa Carla Galicia, PLCPD

17		Ms. Charisse Erinn Flores, PLCPD
18		Ms. Gillian Lauren Garcia, PLCPD
19		Ms. Ma. Aurora O. Quilala, PLCPD
20		Ms. Gillian Lauren L Garcia, PLCPD
21		Ms. Luisa Carla Galicia, PLCPD
22		Ms. Angelica P. Ramirez, PLCPD
23		Ms. Glyziel Gotiangco, PLCPD
24		Ms. Antonette Flores, PLCPD
25		Ms. Charisse Erinn Flores, PLCPD
26		Mr. Cezario Magpayo, PLCPD
27		Ms. Angelica Ramirez, PLCPD
28		Mr. Romeo C. Dongeto, Executive Director, PLCPD
29		Ms. Nenita Dalde, Manager, Advocacy and Partnership, PLCPD
30		Mr. Richard Dy, Child Rights Network Communications Consultant
31		Prof. Kiyoko Ikegami, AFPPD Interim Executive Director
32	Japan	Ms. Yoko Ohsima, AFPPD
33		Ms. Eri Osada, AFPPD

July 8 Media Seminar

	Country	Parliamentarians	Secretariats
1		Hon. Adiba Anjum Mita, MP Standing Committee on Ministry of Planning	
2	Bangladesh	Hon. Bodruddoza Md Farhad Hussain, MP Standing Committee Ministry of Social Welfare	
3	India		Mr. Manmohan Sharma, Indian Association of Parliamentarians on Population and Development
4	Indonesia		Mr. Umar Zulkarnain Aziz, IFPPD
5			Ms. Glyziel Gotiangco, PLCPD
6			Mr. Romeo C. Dongeto, Executive Director, PLCPD
7	Philippines		Ms. Nenita Dalde, Manager, Advocacy and Partnership, PLCPD
8			Mr. Richard Dy, Child Rights Network Communications Consultant
9	Thailand		Ms. Chaweewan Pradubbunjong, Public Health Committee
10	Japan		Prof. Kiyoko Ikegami, AFPPD Interim Executive Director
11			Ms. Yoko Oshima, AFPPD