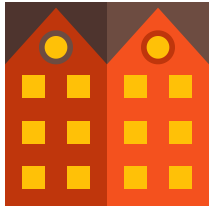




Kazakhstan's COVID-19 Policies for Older Persons

Kazakhstan's approach to protecting older persons during COVID-19 includes rallying volunteers nationwide to assist in healthcare, delivery of services, medicines, and supplies, and providing information about COVID-19 to older persons.

Restricted movements



Older persons have been restricted in coming to high-risk areas and leaving their homes

Healthcare standards

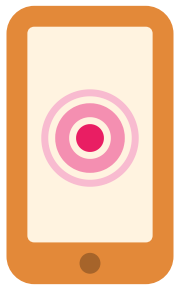


Standards were developed for healthcare facilities to protect older persons and vulnerable populations from infection

Sanitation and disinfection



Procedures for disinfection and sanitation of healthcare facilities and facilities for older persons were developed



IT used to inform the public

A call center, chat bots, and remote monitoring established to monitor older persons and share information



Trade union engagement

Trade unions engaged to reach out to elderly members with volunteer help and information

Telemedicine services



Telemedicine established to facilitate video calls with doctors for patients with probable COVID-19

Volunteer engagement



A national campaign was launched to engage volunteers to make deliveries to the elderly, provide other services, and help in hospitals

Pensions increased



Pension amounts were specially increased to provide greater economic support to older persons